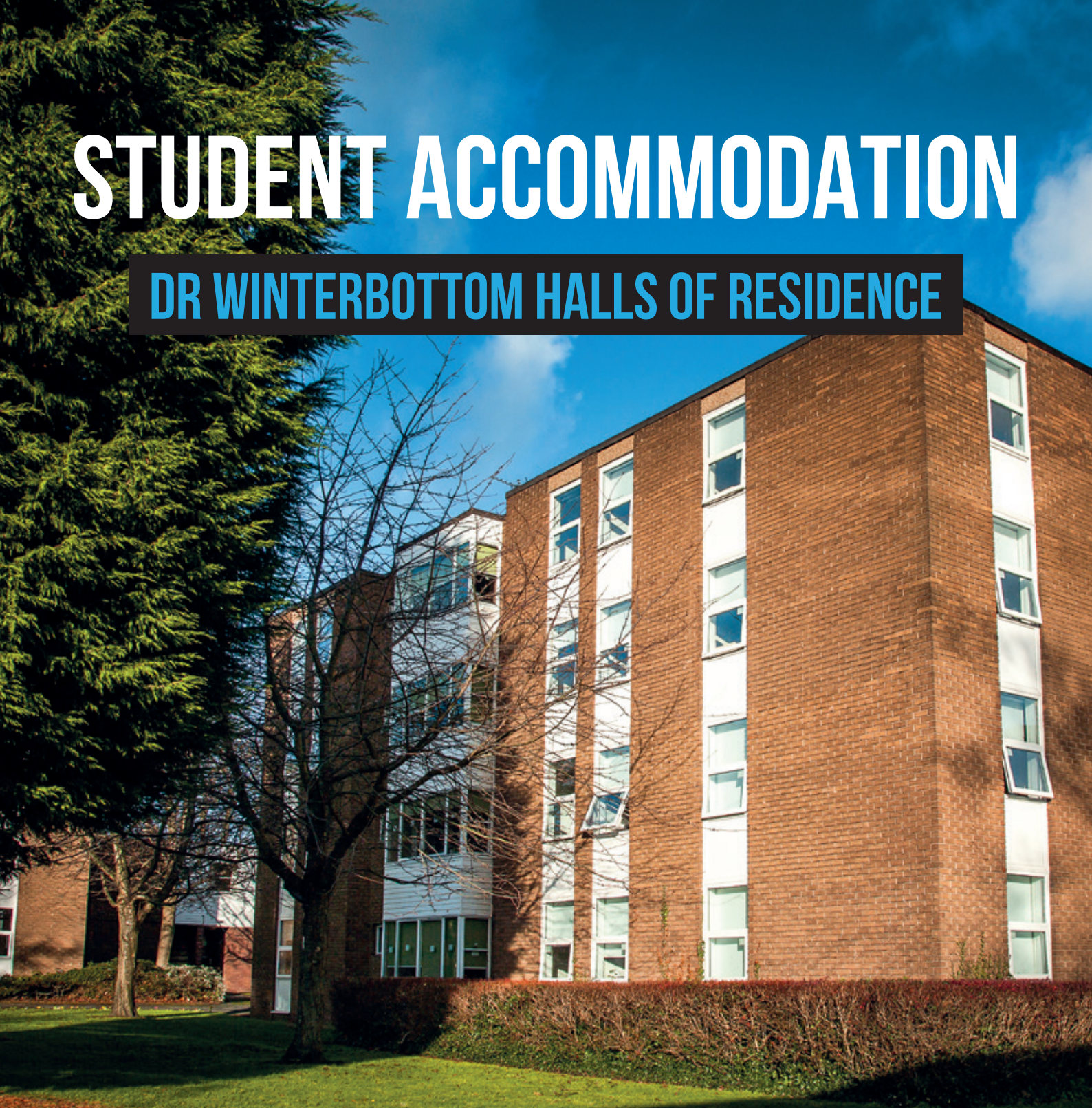


STUDENT ACCOMMODATION

DR WINTERBOTTOM HALLS OF RESIDENCE



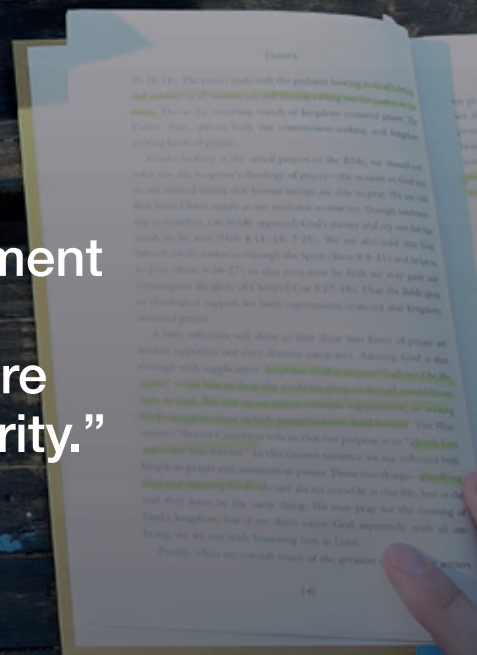
TyneCoastCollege





“There is a welcoming, friendly environment that promotes tolerance and diversity and puts students’ welfare first. Staff are approachable, open and act with integrity.”

- Ofsted 2018



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A WORD FROM OUR MANAGER

For many of you, student accommodation will be your first time living independently and we offer you a welcoming environment so that you **instantly feel at home.**

Living with us is so much more than just a room. It is a fantastic opportunity to meet new people, make lifelong friendships and participate in social events throughout the year.

Being away from home for the first time can come with concerns such as organising utilities including internet, insurance and electricity. To make sure you have time to make the most of your experience as a student we have sorted all of these for you – meaning more time for your studies and having fun.

Our accommodation provides **basic, safe, secure, clean and comfortable accommodation** for all residents. It is intended to be a place where residents can relax, study, and sleep in peace and quiet. It may also, in some cases, provide valuable experience in living away from home.

The achievement of a community in which these aims are possible depends largely on the exercise of consideration by all residents with, it is hoped, minimal imposition of external discipline.

We hope that, for each of you, your time here will be a happy and successful time.

Regards,

Eamonn Murphy

General Manager of Halls of Residence



WHY CHOOSE OUR STUDENT ACCOMMODATION?

Security

Safe and secure living experience.

Free early check in and free late check out.

Quality

Value for money accommodation designed for students just like you, accommodation also includes gym membership, free Wi-Fi, no utility bills/council tax and free onsite parking.

Support

24/7 staff advice and support.

Convenience

Accommodation is on campus, therefore no travelling involved.

Low cost

We offer shorter contract lengths than the private sector. If you do need to stay for the summer, no problem, we can do that too.

Many people think that the private sector is cheaper, but once you add on an extra weeks rent, utility bills, internet services and contents insurance, the cost increases dramatically.

No nasty surprises

For college managed residences, you only need to pay £100 bond when checking into your room. We won't charge you a contract signing fee and there are no scary credit checks, and no need for a guarantor.

Wellbeing

Your mental health and wellbeing is vitally important to us - we are available 24/7 to support and offer advice, sign post or just listen. You can arrange an appointment with our Duty Supervisors by emailing: dutysupervisor@stc.ac.uk or by calling 07891158777. You can also drop in to security and ask for the duty supervisor as our team are available 24/7.

We also offer a free counselling service at the college, you can contact our counsellor by emailing karen.ambelez@tynecoast.ac.uk or by calling 0191 427 3773 to make an appointment.

Student Services and Financial Support

Get in touch by emailing info@stc.ac.uk or by calling 0191 427 3900. You can also head to www.stc.ac.uk and head to the LiveChat box Monday-Friday from 8.30am-4.30pm.





Conveniently situated within the college campus, our Halls of Residence combines catered accommodation with easy access.

Dr Winterbottom Hall is located quite centrally, with Metro access within walking distance, and regular bus services available to Newcastle, Sunderland, Durham and other local attractions.

- Free gym membership for every resident
- Free Wi-Fi
- All utility bills included
- Free onsite secure parking is available
- A member of staff & management are available 24 hours a day to assist students and provide support where required
- All rooms are centrally heated and equipped with wash hand basins.

Standard rooms - Communal showers and toilets are located on each floor with cooking facilities.

Ensuite Rooms - have their own showers and toilets.

- General facilities include common rooms (with TV, microwave and kettle), a common room with Netflix, pool table, X-Box, after hours study rooms (with whiteboard, large desks and computers) and a computer suite (with 24 hour access).
- Residents are required to provide their own duvets, pillows, bed linen, towels and toiletries. Bedding packs are available to purchase at the Halls office
- Our laundry room is equipped with pay as you go washing and drying facilities
- Standard and ensuite catered rooms include the cost of the accommodation.

FEES

With the exception of short courses, the **minimum stay for cadets is four weeks.**

Senior Residents, in general, are able to negotiate flexible periods of residence to suit their study needs. There are no married quarters and no discounts for five night stays.

Room Type	Monthly (28 days)	Weekly Rate	Daily Food Rate
Standard Non-catered	£280.00	£70.00	
Standard room (£4.05 Food Allowance Mon - Fri)	£361.00	£90.25	£4.05
Standard (£8.10 Food Allowance Mon - Fri)	£442.00	£110.05	£8.10
Ensuite Non-catered	£420.00	£105.00	
Ensuite room (£4.05 Food Allowance Mon - Fri)	£501.00	£125.25	£4.05
Ensuite (£8.10 Food Allowance Mon - Fri)	£582.00	£145.50	£8.10



USEFUL INFORMATION

Here are some tips and useful information to [help you settle in](#).



Lateral Flow Testing

You will be required to take a test on arrival to the Halls of Residence by the means of a home testing kit. Following a negative test result, you will be provided with a home test kit and we will require you to test yourself for a minimum of twice weekly.



Check In

You may check in at any time. If you arrive outside of office hours then duty staff will check you in.



Check Out

You may check out at any time. If you are leaving outside of office hours then duty staff will check you out.



Paying for your Accommodation

Private residents are required to pay for their accommodation as soon as possible, normally the next working day. If you are staying for less than four weeks you will be expected to pay in full, for those staying longer you may pay monthly. If you are staying for more than four weeks you will be required to pay a refundable bond of £100. If your company is paying for your accommodation you are requested to provide written confirmation from your company.



Administration Office

The administration office is located in reception, where you checked in. The office is open from 08:00 and closes at 16:00 Monday to Wednesday and 08:00-12:00 Thursday to Friday.



Cancelling your Booking

If you have booked a room and find that you no longer need it, please let us know as soon as possible so that we can re-let the room.



Locking your Room

Always take your key card with you when you leave your room and ensure the door is locked. This is to safeguard your belongings. If you lock yourself out of your room contact reception/security. If you lose your key card it will cost £5 for a replacement.



Internet Access

Once you have registered at Student Services you will have free access to the college Wi-Fi. Log in instructions are available from reception.



Restaurant

Those residents who are on the catered option may take their meals in the refectory. Your allowance for meals will be stored on your college ID card. The opening times are advertised throughout the Halls. There are also coffee outlets on campus, selling both Starbucks and Costa.



Wellbeing Drop in

If you are struggling and would like to talk to someone for advice, support or just want to talk things through - we have a wellbeing drop in every Monday to Friday from 9am - 10pm and also every Saturday and Sunday from 9am - 3pm. These drop in sessions are located opposite security within the interface building.

If you would like to speak to someone urgently, please contact security on 0191 427 3655. Our safeguarding team are available 24/7.



Maintenance

Should you find a fault in your room please report it via email to dwh@stc.ac.uk or contact security on 01914273566. The job's urgency will be prioritised and responded to accordingly.



Duty Staff

Duty supervisors are on site every day from 14:00 – 08:00 (Mon – Fri) and all weekend. They can be contacted via security. Security officers are on duty every day from 16:00 to 08:00 (Tue – Fri) and all weekend and Mondays.



Car Parking

There are two car parks on the college campus close to the Halls. Allocated bays have been provided for residents.



Cleaning and Laundry

Cleaning staff will clean your room at least once a week and communal areas will be cleaned daily. You are responsible for keeping your room tidy. All rooms must be vacated between 09:00 and midday each weekday to allow for cleaning and maintenance. The on-site laundry room has coin operated washing machines (£1.50) and dryers (50p).



First Aid

Injured yourself or feel unwell? Contact security if you have an injury or serious illness. Trained first aiders are always on duty.



Smoking and Smoke Detectors

Smoking is not permitted inside any of the Halls' buildings. Please smoke in the designated areas and extinguish any cigarettes before approaching any building and dispose of them responsibly. **IT IS AGAINST THE LAW TO TAMPER WITH SMOKE DETECTORS AND/OR TO SMOKE INSIDE OUR BUILDINGS.**



Keep it...down!!!

Please respect your fellow residents and our neighbours by keeping the noise down if you come back late at night. If you are disturbed by noise then call security on 0191 427 3655, your call will be treated confidentially.



Visitors

We have a strict policy for visitors. All visitors must sign in/out and adhere to the halls policy. Casual visitors must leave the Halls at 23:00. Please note, there is an application process for overnight visitors.



Feeling Unwell

If you are feeling unwell please let a member of the Halls team know. We can make you a doctor's or dentist appointment if required and we will arrange transport to and from our local doctor's surgery.



Optician

If you need an eye test please let a member of the Halls team know and we will make you an appointment.



CATERING SERVICES

We have a variety of catering services available for all residents including our large refectory, **The Dock**, which supplies a range of lunch and dinner options. You can grab a coffee, sandwich and a range of hot and cold snacks at **Starbucks** and **Costa Coffee** outlets. If you fancy some posh nosh, you can book a table at **Bistro 150** – our commercial restaurant.

Costa/Jolt

Monday to Wednesday

Breakfast

Lunch

Saturday and Sunday

Closed

Refectory/Dock

Monday to Friday: Open 08.30 to 17.30

(Starbucks coffee available.)

Breakfast

Lunch

Dinner

Please ask at halls reception for all service schedules

LIFESTYLE CENTRE

All halls residents are entitled to **free gym membership**. Our recently refurbished 1861 Lifestyle Centre offers a first-class training facility and provides a personal, practical and enjoyable approach to fitness.

It boasts a fully fitted gym with the latest fitness equipment, a large studio area and excellent changing and shower facilities. Open to college staff, students and the public, there are a range of competitively-priced membership options, fitness classes and optional personal training sessions. Our friendly team are always on hand to provide advice and instruction for every fitness level.

Fitness Classes

We have fitness classes available 6-7pm on Tuesday's and Thursday's.

Weather dependent, these will take place either on the playing fields next to the gym or in the studio within the halls campus during the winter months.

To book your place, please email peter.corr@tynecoast.ac.uk



SAFEGUARDING AT THE HALLS

We are committed to **ensuring you are safe** and have an environment which enables you to **flourish**.

We appreciate that incidents or actions of others from past or present, may have a negative impact on your wellbeing and if that is the case, we would encourage you wholeheartedly to speak with a member of our safeguarding team.

We also fully understand the pressures that come with living away from home and we are aware of the anxiety and pressures this can bring to a young person.

We have a dedicated safeguarding team that are available 24/7 specifically for our residents.

The Safeguarding team are very experienced and are on hand for advice, guidance or support with any issues you may be struggling with.

Get in touch with our team:

Eamonn Murphy

Halls Safeguarding Lead

0191 427 3522 | 07762 223 818

Chris Galt

Halls Safeguarding Officer

0191 427 3655 | 07891 159 777

Kenneth Nott

Halls Safeguarding Officer

0191 427 3610 | 07891 159 777





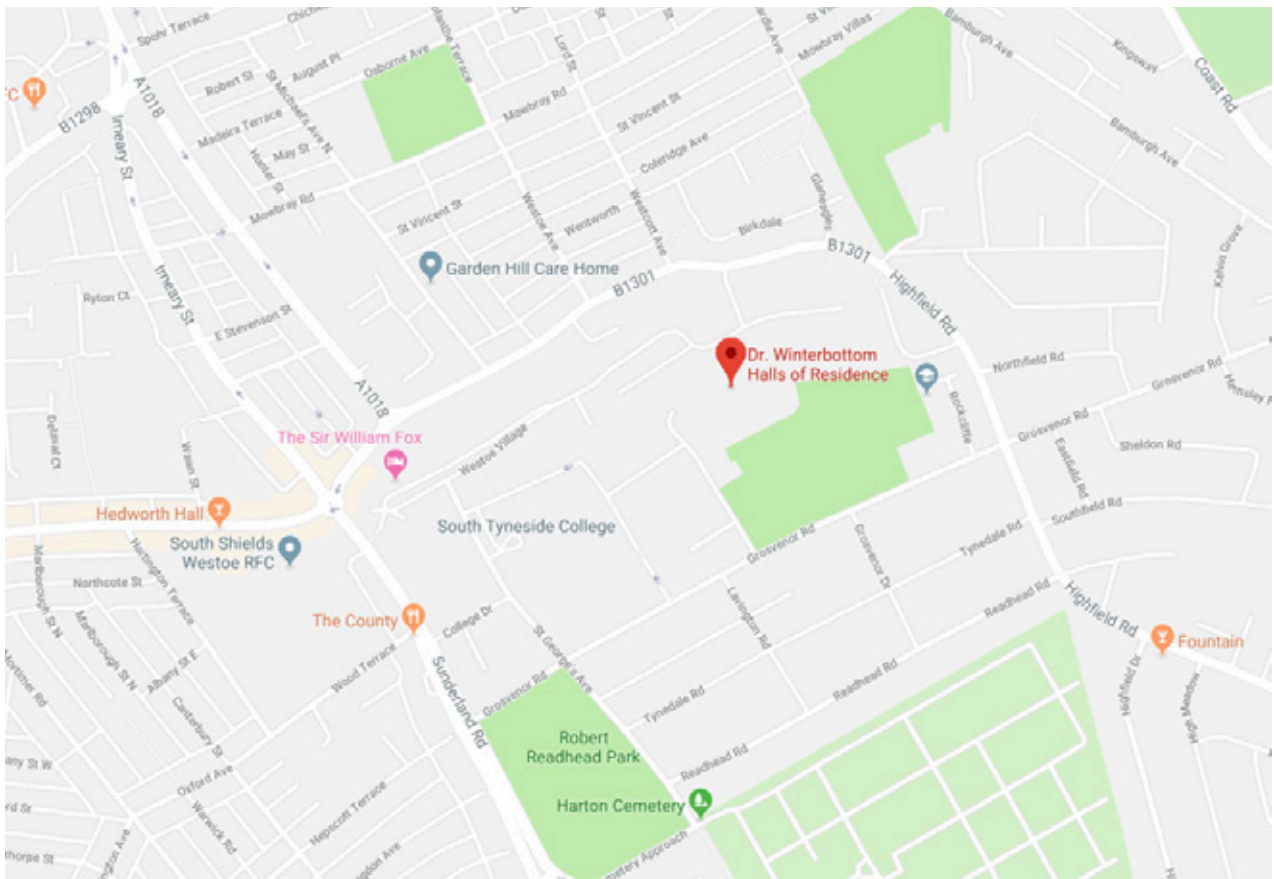
CONTACT



Eamonn Murphy - General Manager of Halls of Residence:

Tel: 0191 427 3522

Email: eamonn.murphy@tynecoast.ac.uk



Address: Dr Winterbottom Hall, Grosvenor Road, South Shields NE33 3EN

Tel: (0191) 427 3666

Email: dwh@stc.ac.uk

Get in Touch:
www.stc.ac.uk
0191 427 3666
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